

EVIDENCE-BASED HRH APPROACHES AND KNOWLEDGE-SHARING

CapacityPlus is advancing the field of human resources for health (HRH) by building, communicating, and disseminating the evidence base that will transform promising practices into best practices. A series of publications will describe the evidence behind promising practices in key topic areas and provide guidance for further implementation and evaluation. The project will identify promising practices for field testing, validation, and evaluation, with the goal of defining and disseminating a set of best practices recommended for scale-up.

By conducting applied evaluations and case studies of innovative HRH interventions, CapacityPlus will show the contributions of existing HRH investments to strengthening health systems and improving health outcomes. The project will expand the evidence base by designing evaluation protocols that can be applied to future HRH approaches. CapacityPlus is developing practical data modeling and advocacy tools that enable decision-makers to project and plan staffing to meet family planning/reproductive health and HIV/AIDS service needs.

CapacityPlus is devising innovative, adaptable frameworks and indicators for monitoring HRH performance at the global and national levels. The project provides support to strengthen local capacity to design and conduct effective HRH program monitoring, evaluation, and applied research. Through these efforts, CapacityPlus strives to ensure that high quality data and information are used by HRH practitioners for planning and policy development.

The project's communications and knowledge management approach uses a variety of channels—websites, e-mail, eLearning, social media, publications—to connect key audiences with information to impact HRH programs and decision-making and advocate for HRH issues. The HRH Global Resource Center (GRC) is the world's largest digital library for policy-makers, managers, and practitioners at all levels of the health workforce, serving an average of 44,000 visitors a month in 170 countries. The GRC offers librarian research services and a growing portfolio of partnerships to support HRH training, knowledge development, and sharing.

Types of Technical Assistance

- Identifying essential, evidence-based HRH intervention strategies
- Strengthening HRH monitoring and evaluation capacity
- Ensuring rigorous evaluation protocols are applied in assessing the implementation of innovative HRH interventions, approaches, and tools
- Creating regional and global partnerships to advocate for and advance the HRH evaluation agenda and stimulate further investments
- Providing online opportunities for learning and sharing evidence-based HRH information
- Developing collaborations for HRH communications and knowledge-sharing.

Tools and Resources

- [CapacityPlus website](#)
- [HRH Global Resource Center](#)
- [HRH Indicator Compendium](#)
- [HRH eLearning platform](#)

In development:

- HRH evaluation protocols

Experts

Sara Pacqué-Margolis, IntraHealth International, Director of Monitoring and Evaluation

Sara Pacqué-Margolis has 25 years' experience in program and policy development, project management, monitoring and evaluation, research, and training. Her previous roles include director of program monitoring and evaluation at the Elizabeth Glaser Pediatric AIDS Foundation, and senior advisor for monitoring and evaluation with the Office of the US Global AIDS Coordinator and USAID/Washington. She was a Peace Corps volunteer in DR Congo, and served as a research fellow at the Center for Applied Research on Population and Development and population advisor for USAID in Mali. Pacqué-Margolis holds an MPH and PhD (a.b.d) in demography from Johns Hopkins University and is proficient in French.

David Nelson, IntraHealth International, Communications Team Lead

David Nelson has been a professional writer and editor for 20 years and brings expertise in strategic communications, documentary studies, storytelling, project management, and publishing. He has led or managed communications for three USAID global projects: *CapacityPlus*, the Capacity Project, and PRIME II. Nelson has coauthored articles in *Global HealthLink* and *Human Resources for Health*. He holds an MA from the University of Mississippi.

Rebecca Rhodes, IntraHealth International, Knowledge Management and HRH Global Resource Center Team Lead

A certified project manager and web developer, Rebecca Rhodes has 13 years' experience in knowledge management and international information-sharing. In addition to managing the HRH Global Resource Center's online library, Rhodes has coordinated initiatives such as integrating local and global HRH information into a ministry-owned website in Uganda. Rhodes holds a master's degree from the University of North Carolina and is proficient in French.

For More Information

- Contact Sara Pacqué-Margolis, spacque-margolis@capacityplus.org
- Visit www.capacityplus.org

CapacityPlus Partnership

IntraHealth International, Inc. (lead partner), Abt Associates, IMA World Health, Liverpool Associates in Tropical Health (LATH), Training Resources Group, Inc. (TRG)

Associate Partners

African Population & Health Research Center (APHRC), Asia-Pacific Action Alliance on Human Resources for Health (AAAH), West African Institute of Post-Graduate Management Studies (CESAG), Partners in Population and Development (PPD)

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